

Verifying an Electronic Adjustment Case was Received by the Federal Reserve Banks

Did you know verifying whether or not an electronic adjustment request was received by the Federal Reserve Banks (FRBs) can be done with just a few short clicks of the mouse?

Step One: Click Outbox. If the message was successfully sent, it will appear in the Outbox right away, as quickly as sending an email. Check the status to make sure it shows as Sent. If the message was successfully sent, you will receive a response in the Inbox no later than the next business day.

Adjustments: Outgoing Messages

Sender ABA

All
 Own
 Amount Amount Product Type

Others
 Sender (ABA) Message Type Message Status Basic Search

Start Date End Date Sender Reference Receiver Reference

Case Type Entry Type Accounting ID Respondent ABA

0 selected

Select	View	Message Sent	Case Type	Amount	Sender Reference	Receiver Reference	Message Type	Receiver ABA	Sender ABA	Status	Product
<input type="checkbox"/>		09/12/2019 18:42	INFO	\$892.54	INFOTB091219		OPEN	061000146	06555338	Sent	FWD
<input type="checkbox"/>		09/12/2019 18:41	ERR	\$451.25	ERRTB091219	FR1909100000	OPEN	061000146	06555338	Sent	FWD

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Step Two: Click Inbox to view the Federal Reserve Banks' response.

The response could be in the form of an Acknowledgement (ACK) - CA2000 Case Acknowledgment Message, a Resolution (RESO) - CA5000 Case Resolution Message or a Resolution with Entry (RESO) - CA5100 Case Resolution with Entry Message; depending on the investigation type (ITYP) and the reporting time frame. Refer to the [Check Adjustments Quick Reference Guide](#) for details on each ITYP's reporting time frame and Federal Reserve Banks' action.

Note: If the message was received by 5:00 p.m. ET, you will receive a response in the Inbox the same day; generally within 20 - 30 minutes of sending the message. You will receive a response the next business day for messages received after 5:00 p.m. ET. **Generally, there is no need to contact the FRB to verify a case was received by the Federal Reserve.**

Adjustments: Incoming Messages

Receiver ABA: All Own Others

Amount: Amount: Product Type:

Receiver (ABA): Message Type: Message Status: Advanced Search:

0 selected

Select	View	Message Received	Receiver ABA	Status	Amount	Case Type	Sender Reference	Receiver Reference	Product	Message Type	Entry Type
<input type="checkbox"/>	View	09/13/2019 14:54	065555338	New	\$1,095.36	INFO	FR19091380052	TBINFO091219		ACK	Request For
<input type="checkbox"/>	View	09/13/2019 11:26	065555338	New	\$451.25	ERR	FR19091380001	ERRTB091219		RESO	
<input type="checkbox"/>	View	09/13/2019 11:22	065555338	New	\$892.54	INFO	FR19091380002	INFOTB091219		RESO	Request For
<input type="checkbox"/>	View	09/13/2019 09:43	065555338	New	\$3,830.00	PAID	FR19091380013	REG0032		RESO	
<input type="checkbox"/>	View	09/13/2019 05:05	065555338	New	\$892.54	INFO	FR19091380002	INFOTB091219		ACK	Request For
<input type="checkbox"/>	View	09/13/2019 05:05	065555338	New	\$451.25	ERR	FR19091380001	ERRTB091219		ACK	Credit
<input type="checkbox"/>	View	09/12/2019 09:40	065555338	New	\$320.00	ERR	FR19091280017	REG0017		RESO	

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If the message status is Unsent vs. Sent, you may have clicked on Save vs. Submit when you created the Open (OPEN) - CA1000 Case Open Message.

Step One: Click Outbox. If the message was saved, the status will show as Unsent. If the message failed when it was being uploaded, the status will show as Rejected.

Step Two: Select and view the message.

Adjustments: Outgoing Messages

Sender ABA

All Own Others

Amount Amount Product Type

Sender (ABA) Message Type Message Status Advanced Search

View List Reset

1 selected

Select	View	Message Sent	Case Type	Amount	Sender Reference	Receiver Reference	Message Type	Receiver ABA	Sender ABA	Status	Product
<input checked="" type="checkbox"/>	Q		INFO	\$1,095.36	TBINFO091219		OPEN	061000146	065555338	Unsent	FWD
<input type="checkbox"/>	Q		DUP				OPEN	061000146	065555338	Unsent	
<input type="checkbox"/>	Q		PAID				OPEN	061000146	065555338	Unsent	
<input type="checkbox"/>	Q		ENC		TBENC090519A		OPEN	061000146	065555338	Unsent	
<input type="checkbox"/>	Q		INFO				OPEN	061000146	065555338	Unsent	
<input type="checkbox"/>	Q		LC				OPEN	061000146	065555338	Unsent	RTN
<input type="checkbox"/>	Q	09/12/2019 18:42	INFO	\$892.54	INFOTB091219		OPEN	061000146	065555338	Sent	FWD

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View Selected Messages Print Selected Messages Download Selected Messages/Attachments Delete Unsent/Reject Messages

Step Three: Click Update at the bottom of the message to update and send the message.

INBOX **OUTBOX** CREATE MESSAGE ▾ FILE MANAGEMENT ▾ REPORTS ▾ ARCHIVE PROFILE ▾

Adjustments: View Open Message (CA1000) ?

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Information Request (INFO) – Used to request information generally related to an entry or correspondence initiated by the Federal Reserve Banks, as it is described in the comment field.

Sender Information

Sender ABA (SDR)* 065555330	Receiver ABA (RCVR)* 061000146
Respondent ABA (RESP)	
Contact Name (CNTC)* TB Tester	
Contact Telephone Number (TELE)* +1 (555) 555-5555	Ext. 313
Sender Reference Number (SREF)* TBINFO091219	
Case Comments (COM)* send tapes	

Case Information

Case Amount (AMT)* \$ 1,095.36	Entry Type (ETYP)* Request For Information
Product Type (PROD)* Forward	Accounting Entry Identification Number (AID)
Receiver Reference Number (RREF)	From Cash Letter ABA (TCL)* 061000146
To Cash Letter ABA (TCL)* 061000146	To Cash Letter ABA (TCL)* 065555330
Cash Letter or Entry Date (CLEE)* 9/3/2019	Sequence Number (SEQ)
Cash Letter Total (CLT)	Tape Total (TT)
Item Before Amount (IBEF)	Item After Amount (IAFT)
Listed As Amount (LAS)	Should Be Amount (SBE)
Depositing Bank ABA (DPBK)	Drawee Bank ABA (DRBK)
Payee (PYE)	Maker (MKR)
Account Number (AND)	Check Serial Number (CKNO)
Treasury Symbol Number (TSYM)	Treasury Serial Number (TSER)
Treasury Reclamation Number (TRCL)	

[Update](#) [Delete](#)

You will be taken to the Open (OPEN) - CA1000 Case Open Message where you will be able to make edits, as needed, and send the message. You should also verify the case was successfully sent and a response was received; see previous steps.