

# Remote Deposit Capture (RDC) Items Indemnity Claim Form Instructions

### When to use this Form

The Remote Deposit Capture (RDC) Items Indemnity Claim Form is the **required** supporting documentation, commonly referred to as Documents-to-Follow (DTFs), used for a Warranty and/or Indemnity Claim (WIC) Associated with Remote Deposit Capture (RDC) items. Use this form as a DTF when you submit a WIC/RDC; no other DTF is required. Avoid providing a copy of the Paid Item (PAID) adjustment entry, a copy of the item involved in the claim or a copy of a Return Letter listing.

Refer to the <u>Check Adjustments Quick Reference Guide</u> for details on submitting a Warranty and/or Indemnity Claim (WIC) Associated with Remote Deposit Capture (RDC) items and all other investigation types.

## Remote Deposit Capture (RDC) Items Indemnity Claim Form Field Description



Bank's Claim of Breach of Warranty and/or Indemnity Associated With Remote Deposit Capture (RDC) Items

Form must be filled out completely

#### Section 1: Claim of Loss Amount and Item Detail

Amount of Item / Claim Claim must equal the amount of the item	The amount of the item involved in the claim.		
Date Became Aware of Claim	The date you became aware of the claim.		
Bank's Name	Your institution's name.		
9 Digit Routing Number	Your institution's routing number.		
BOFD ABA that accepted the RDC <sup>1</sup>	The routing number of the Bank of First Deposit (BOFD) that accepted the Remote Deposit Capture (RDC) item.		
BOFD Name that accepted the RDC	The name of the Bank of First Deposit (BOFD) that accepted the Remote Deposit Capture (RDC) item.		
Drawer's/Maker's Account Number	The account number of the Drawer's/Maker's account involved in the claim.		
Check Number	The check number of the item involved in the claim.		
BOFD Endorsement Date	Paper Your endorsement date	RDC The RDC BOFD's endorsement date	
BOFD Sequence Number	Paper Your sequence number	RDC The RDC BOFD's sequence number	
Date and method item was charged	Date The date and method you were charged for the item involved in the claim. Check the applicable box.	PAID Adjustment	

#### Section 2: Statement

Check both boxes and provide explanation, as applicable

Claimant has verified that they received the item as paper and the item does not have a restrictive indorsement inconsistent with the means of deposit (paper).	Check the box and provide an explanation as to how you verified you received the paper item and confirmed the item does not have a restrictive indorsement inconsistent with the means of deposit (Paper).
Claimant has good reason to	Check the box and provide an explanation as to why you
believe that the RDC bank accepted	believe the RDC bank accepted the item as Remote Deposit
the item as Remote Deposit Capture.	Capture.

<sup>1</sup>If the Federal Reserve Banks are unable to debit the RDC bank, the claim will be sent back to the Requestor. www.FRBservices.org

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#### Section 3: Additional Details

We certify that, according to our records, the information contained in this Indemnity Claim is accurate and that we have suffered the loss as described in the claim.

Bank Name	Your institution's name.		
9 Digit Routing Number	Your institution's routing number.		
Name of Bank Contact	The point of contact, at your institution, for the claim.		
Phone Number of Bank Contact	Country Code Phone Extension The telephone number of the contact person.		
Authorized Signature	The person authorized, by your institution, to sign the form; requires a written representation of a person's name.		
Date	The date you are submitting the adjustment request.		

If the Reserve Bank does not receive all of the information requested within 90 calendar days of the item reported as PAID/returned, the Reserve Bank will not accept the claim through check adjustments channels. In addition, the paper and RDC forward items must have been collected through the Federal Reserve check collection system. Knowingly making false statements to influence the action of a Federal Reserve Bank may subject the signing party to criminal penalties under federal and/or state law.

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